

Who is eligible to join Amida Care?

Most Medicaid Recipients, who are living with HIV/AIDS and live in New York City. Amida Care has Providers in Manhattan, Brooklyn, Staten Island and the Bronx. Members may also enroll their children, whether or not they are HIV positive. Call **1-800-556-0689** today to see if you're eligible!



Member Advisory Council

Amida Care's Member Advisory Council meets quarterly to discuss the needs of Members. They invite you to join the Amida Care family.

Amida Care was started by the following Community Based, HIV/AIDS Organizations:

- Harlem United,
- Housing Works,
- Project Samaritan (PSI),
- Promesa,
- St Mary's Episcopal Center,
- Greyston Foundation, and
- Village Care of NY.

800-556-0689

TTY: 1-800-662-1220

www.AmidaCareNY.org



A Special Needs Plan



What is Amida Care?

Amida Care is a non profit, Medicaid, HIV Special Needs Plan (SNP). An HIV SNP is a health plan specifically designed for Persons living with HIV/AIDS (PLWHA).

Amida Care works with Members and providers to improve access to care. By having nurse Care Coordinators, Member Service Representatives, Community Case Managers and other Plan staff available to assist Members, it is easier for them to get the care they need and to stay in care.

AMIDACARE

Members get to:

* Choose their providers!

Amida Care's extensive network includes:

- More than 170 experienced HIV Specialist PCPs;
- Over 6000 Specialty Care Providers;
- Over 1200 Mental Health and Chemical Dependency Providers;
- Nearly 450 Ancillary providers (e.g. home care, physical therapy, transportation etc.); and
- Community Based Organizations that provide Case Management, legal, housing and supportive services.

Many of these providers see Members in their private offices!

* Receive Health Information and Timely Appointments!

Amida Care helps you and your family get:

- medical care;
- eyeglasses;
- medical equipment;
- transportation; and
- information you need to make decisions.

You can see as many providers as you need to - on the same day!

* Attend Special Programs!

Because living with HIV is about more than medical appointments and medications, Amida Care offers MONTHLY HEALTH PROGRAMS that include meditation, dance, acupuncture, exercise, massage, and healthy cooking; conducts an ANNUAL LIFE CELEBRATION; and publishes an ANNUAL CALENDAR OF EVENTS that include Members' artwork!



What do Members say about Amida Care?

"I'm treated with respect and I like the appointment reminders and Metrocards to get there..."

Monique; AC Member since 2007

"When I was going through a hard time in my life, Amida Care was there and gave me the support I needed ..."

Jimmy; AC Member since 2004

"I've built a strong rapport with my Amida Care doctor. I'm happier today. I'm more positive about being positive and I'm healthier ..."

Cecilia; AC Member since 2005

Assistance for Members is just a phone call away, 24 hours a day, 7 days a week.

800-556-0689
TTY: 1-800-662-1220
www.AmidaCareNY.org

What else should I know about HIV SNPs?

- Starting September 1, 2010, if you live in New York City, choosing a Special Needs Plan or a regular Medicaid managed care plan is mandatory for PLWHA.
- SNP's must offer a choice from among at least 3 Primary Care Providers.
- Before selecting a PCP, confirm that he or she takes the plan you are thinking of joining and that he or she is accepting new patients.
- Your PCP will be in charge of your healthcare. Should you need a service that your PCP cannot offer, he or she will refer you to a specialist within the plan.
- All PCP's for SNP members with HIV are HIV-experienced providers.
- Newborns of Amida Care Members will automatically be enrolled in the plan. However, moms may choose to disenroll their newborns at any time.
- Enrollees must use Plan providers for care, except in certain limited circumstances.
- PLWHA have a choice of other HIV SNPs or regular Medicaid managed care plans.
- To learn more about HIV SNP's, call the New York Medicaid CHOICE Helpline at **1-800-505-5678.** (TTY/TDD 1-888-329-1541).

