

MEMBER NEWS

Sept. 11, 2020 • Amida Care's latest information for you



COMING SOON: OUR NEW “MY AMIDA CARE” APP!

A new way to communicate with Amida Care

We are thrilled to announce that we'll soon be launching **MY AMIDA CARE**, our exclusive and free app for members. It will be available in English and Spanish. The app will make it easy to get the information you need or just keep in touch with us, whether you're at home, at a medical appointment, or out on the go.

You can use the **MY AMIDA CARE** app to access your digital ID card or check your balances in our Healthy Rewards or Live Your Life Undetectable incentive programs. You can use it to send your questions or requests to Member Services – or to access a range of other resources.

Protecting your personal information

We are using two-factor authentication to keep your health care information safe and private. That means we'll text you an access code to make sure it's really YOU before you download the app.

We will need your email account

To use the app, you will need a cell phone with a data plan, or access to Wi-Fi. The app will be available for Apple or Android devices and on any computer.

You will also need an email address. If you don't have one, [here is some basic information about email.](#)

Coming soon, stay tuned!

We look forward to welcoming you to our new **MY AMIDA CARE** digital community – and we hope you enjoy its convenient, self-service features. Stay tuned for the debut of our app, and be well!