



Dear Amida Care Member,

In keeping with the goals of New York State's plan to End the AIDS Epidemic (EtE) by 2020, Medicaid HIV Special Need Plans (SNPs) are now able to enroll all transgender individuals who qualify, regardless of their HIV status. This has been approved by the NYS Department of Health and became effective November 1, 2017.

You must live within the five boroughs of New York City to qualify for SNP enrollment. Populations eligible for SNP enrollments include:

- 1) Medicaid-eligible HIV positive adults
- 2) Medicaid-eligible homeless adults
- 3) Medicaid-eligible transgender adults
- 4) Member's eligible dependents up to age 21

Amida Care is the largest Medicaid HIV SNP in New York. SNPs are comprehensive Medicaid Managed Care plans designed to meet the health care needs of people living with HIV/AIDS and other populations at high risk for HIV infection. In addition to the full Medicaid benefit package, SNPs also cover enhanced HIV services and care coordination, plus behavioral health Home and Community Based Services (HCBS) for eligible enrollees.

Amida Care strives to create a welcoming environment for all our members, and we have a long history of serving and advocating for the transgender community. We are expert at helping our transgender members access respectful, high-quality, culturally competent care, including hormone therapies, PrEP and PEP for HIV prevention, HIV treatment, gender-affirming surgeries, treatment for mental health conditions and substance use, and support services such as housing referrals and job training.

We are happy to welcome you to the Amida Care community. We see each member as a whole person, with physical, mental, emotional, and social needs. We want to help you improve your health and live your more authentic, best life.

If you have questions or need more information, please contact Amida Care Member Services at 1-800-556-0689.

Sincerely,
Member Services Department

This notice is available by oral interpretation or in other formats for members with special needs or who speak languages other than English. If you are hearing impaired and/or speech impaired, please call TTY/TDD number 711.