Physical Therapy Visits

LETTER FROM MEDICAID MANAGED CARE PLAN TO MEMBERS

<Date>

<Barcode><Letter Code>

<Name>

<Address>

<City>, <State>, <Zip>

Dear <MMC Member>:

Due to changes in State law, your physical therapy (PT) visit limit has increased to 40 PT visits per year. Amida Care covers medically necessary PT visits that are ordered by a doctor or other licensed professional. We have updated the member handbook to include this PT change. This update is available on our website at: www.amidacareny.org

More Medicaid covered services

Beginning July 1, 2018, Amida Care will cover more PT visits:

- The PT limit will be increased from 20 to 40 visits in a year.
- Limits do not apply to members under age 21, members who are developmentally disabled, and members with a traumatic brain injury.
- If you were denied PT visits in 2018, and believe you still need this service, please contact your doctor to ask for more visits.

Amida Care is here for you

Please call member services at 1-800-556-0689. For TTY/TDD services, call TTY 711 if you:

- have any questions about this letter;
- do not have access to a computer to view the handbook update; or
- want the handbook update mailed to you.

Sincerely,

Utilization Management Department

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