

AMIDA CARE PRIOR AUTHORIZATION METRICS 2025

Standard (non-urgent) Prior Authorization Requests in CY 2025	How many times this happened (aggregate across all items and services)	Out of total requests	Percentage
Request approved	18,389	19,360	94.98%
Request denied	967	19,360	4.99%
Request approved only after timeframe for review was extended	1,986	19,193	10.35%
Request approved only after appeal	89	19,193	0.46%
Expedited (urgent) Prior Authorization Requests (Response Due to Provider Within 72 Hours) in CY 2025	How many times this happened (aggregate across all items and services)	Out of total requests	Percentage
Request approved	1954	21,033	9.29%
Request denied	5	21,033	0.02%
Request approved only after timeframe for review was extended	4	21,033	0.02%
Time Between Receiving a Prior Authorization Request and Sending a Decision in CY 2025	Mean (Average) Time to make decision	Median (Middle) Time	
Standard (non-urgent) Prior Authorization Requests (response due to provider within 7 calendar days)	3	3	100.00%
Expedited (urgent) Prior Authorizabon Requests (response due to provider within 72 hours)	1	1	100.00%
A list of all medical items and services that require prior authorization			
See Benefit Guide			