

AMIDA CARE PRIOR AUTHORIZATION METRICS 2025

<b>Standard (non-urgent) Prior Authorization Requests in CY 2025</b>	<b>How many times this happened (aggregate across all items and services)</b>	<b>Out of total requests</b>	<b>Percentage</b>
Request approved	18,389	19,360	94.98%
Request denied	967	19,360	4.99%
Request approved only after timeframe for review was extended	1,986	19,193	10.35%
Request approved only after appeal	89	19,193	0.46%
<b>Expedited (urgent) Prior Authorization Requests (Response Due to Provider Within 72 Hours) in CY 2025</b>	<b>How many times this happened (aggregate across all items and services)</b>	<b>Out of total requests</b>	<b>Percentage</b>
Request approved	1951	1,955	99.80%
Request denied	4	1,955	0.20%
Request approved only after timeframe for review was extended	4	1,955	0.20%
<b>Time Between Receiving a Prior Authorization Request and Sending a Decision in CY 2025</b>	<b>Mean (Average) Time to make decision</b>	<b>Median (Middle) Time to make decision</b>	
Standard (non-urgent) Prior Authorization Requests (response due to provider within 7 calendar days)	3	3	100.00%
Expedited (urgent) Prior Authorizabon Requests (response due to provider within 72 hours)	1	1	100.00%
<b>A list of all medical items and services that require prior authorization</b>			
See Benefit Guide			