

July 1, 2019 – Added Benefits

LETTER FROM MEDICAID MANAGED CARE PLAN TO MEMBERS



<Date>

<Barcode><Letter Code>

<Name>

<Address>

<City>, <State>, <Zip>

Dear <MMC Member>:

This is an important notice about your Medicaid managed care plan benefits. Please read it carefully. If you have any questions, please call us at 1-800- 556-0689.

Starting **July 1, 2019**, Amida Care will cover more behavioral health services for children and youth.

Members under age 21 will be able to get these services from your health plan:

- Office of Alcoholism and Substance Abuse Services (OASAS) Outpatient – Clinic (hospital based)
- OASAS Outpatient – Rehabilitation Programs (hospital based)
- OASAS Opioid Treatment Program Services (hospital based)
- OASAS Chemical Dependence Inpatient Rehabilitative Services
- Injections for Behavioral Health Related Conditions
- Children and Family Treatment and Support Services (CFTSS), including:
 - Other Licensed Practitioner (OLP)
 - Psychosocial Rehabilitation (PSR)
 - Community Psychiatric Treatment and Supports (CPST)
 - Family Peer Support Services
- Office of Mental Health (OMH) Outpatient Services
- OMH designated Serious Emotional Disturbance (SED) Clinic Services
- Assertive Community Treatment (ACT)
- Continuing Day Treatment
- Personalized Recovery Oriented Services (PROS)
- Partial Hospitalization
- Psychiatric Services
- Psychological Services
- Comprehensive Psychiatric Emergency Program (CPEP) including Extended Observation Bed
- Inpatient Psychiatric Services

Some of these services may already be covered by Amida Care for certain eligible children under age 21.

If you are getting these behavioral health services now using your Medicaid card, starting July 1, 2019, you will use your health plan card. In most cases you can still go to the same provider. Some people may have to choose a provider that works with the health plan. Be sure to talk to your provider about this change. Amida Care will work with you and your provider to make sure you keep getting the care you need.

Amida Care will cover these services for all eligible children and youth under age 21, including those:

- With Supplemental Security Income (SSI);
- Who have federal Social Security Disability Insurance (SSDI) status; or
- Who have been determined certified disabled by a New York State Medical Disability Review.

We have updated your member handbook to add these benefits. This update is available on our website at: www.amidacareny.org

Amida Care is here for you

Please call member services at 1-800-556-0689. For TTY/TDD services, call TTY 711 if you:

- have any questions about this information;
- cannot access the internet to view this update; or
- want to have this update mailed to you.

Sincerely,

Amida Care
Member Services Department

Attachments:
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