

October 1, 2019- HCBS Benefit

LETTER FROM MEDICAID MANAGED CARE PLAN TO MEMBERS



<Date>

<Barcode><Letter Code>

<Name>

<Address>

<City>, <State>, <Zip>

Dear <MMC Member>:

This is an important notice about your Medicaid Managed Care plan benefits. Please read it carefully. If you have any questions, please call us at 1-800-556-0689.

New York State covers **Children's Home and Community Based Services (HCBS)** under the **Children's Waiver**. Starting **October 1, 2019**, Amida Care will cover children's HCBS for members participating in the Children's Waiver and provide care management for these services.

Children's HCBS offer personal, flexible services to meet the needs of each child/youth. HCBS is provided where children/youth and families are most comfortable and supports them as they work towards goals and achievements.

**Who can get Children's HCBS?**

Children's HCBS are for children and youth who:

- Need extra care and supports to remain at home/in the community
- Have complex health, developmental and/or behavioral health needs
- Want to avoid going to the hospital or a long-term care facility
- Are eligible for HCBS and participate in the Children's Waiver

Members under age 21 will be able to get these services from their health plan:

- Community Habilitation
- Day Habilitation
- Caregiver/Family Support and Services
- Community Self Advocacy Training and Support
- Prevocational Services - *must be age 14 and older*
- Supported Employment - *must be age 14 and older*
- Respite Services (Planned Respite and Crisis Respite)
- Palliative Care
- Environmental Modifications

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- Vehicle Modifications
- Adaptive and Assistive Equipment
- Youth Peer Support Services and Training
- Crisis Intervention

Right now, children/youth and families use their Medicaid card to get these services. If you are getting these services now, starting October 1, 2019, you will use your Amida Care ID Card to get these services. In most cases you can still go to the same provider. Some people may have to choose a provider that works with their health plan. Be sure to talk to your provider about this change, Amida Care will work with you and your provider to make sure you keep getting the care you need.

Children/youth participating in the Children's Waiver must receive care management. Care management provides a person who can help you find and get the services that are right for you.

- If you are getting care management from a Health Home Care Management Agency (CMA), you can stay with your CMA. Amida Care will work with your CMA to help you get the services you need.
- If you are getting care management from the Children and Youth Evaluation Service (C-YES), starting October 1, 2019, Amida Care will work with C-YES and provide your care management.

We have updated your member handbook to add these benefits. This update is available on our website at: [www.amidacareny.org](http://www.amidacareny.org)

#### **Amida Care is here for you**

Please call Member Services at 1-800-556-0689. For TTY/TDD services, call TTY 711.

- have any questions about this information;
- cannot access the internet to view this update; or
- want to have this update mailed to you.

Sincerely,

Member Services Department