



HEALTH.
ADVOCACY.
CARE.



Healthy REWARDS\$

WWW.AMIDACARENY.ORG
1-800-556-0689 • TTY 711
MEDICAID HEALTH PLAN



Healthy REWARDS\$

As a member of the Amida Care Live Life Plus Medicaid plan, you are eligible to earn **Healthy Rewards**. Healthy Rewards dollars are earned by completing medical appointments/screenings and meeting certain health goals. Your rewards will be credited to your Amida Care Healthy Rewards Visa®Prepaid Card as you earn them, so be sure to **SAVE YOUR CARD** when you receive it!

Amida Care offers two different types of member Healthy Rewards programs:



Live Well

Earn up to \$125 per year for preventive health care visits and screenings.



Live Undetectable

If you are HIV-positive, earn up to \$400 per year by getting and staying undetectable (virally suppressed).

Now, you can get updates about your Healthy Rewards on the new **My Amida Care** app. Call Member Services at **1-800-556-0689** or email **member-services@amidacareny.org** for more information about how to download the app.

Visit the Members section of **www.amidacareny.org** for answers to frequently asked questions (FAQs) about the Healthy Rewards program.



It pays to take care of yourself! As a member of the Amida Care Live Life Plus Medicaid plan, you are eligible to earn up to **\$125 per year* in Healthy Rewards** for completing medical, dental, and behavioral health appointments/screenings and certain health assessments. Your rewards will be credited to your Amida Care Healthy Rewards **Visa®Prepaid Card** as you earn them, so be sure to **SAVE YOUR CARD** when you receive it! (Most rewards are triggered by claims, and may take up to 45 days to process.)

Talk with your provider about whether these screenings are right for you and how often you should complete them.



Live Well payments **cannot exceed \$125** per member in a twelve (12) month period. Your Healthy Rewards card will be deactivated 6 months after your disenrollment date from Amida Care. All funds must be used before the card is deactivated.

Adults

Primary Care Physician (PCP) Visits

\$25 for each of the following services:



Primary Care Physician office visit
from January through June



Primary Care Physician office visit
from July through December



Cancer Screenings

\$25 per screening (maximum once each per year)



Mammogram



Cervical Pap



Colorectal



Anal Pap

Health Screenings and Services

\$20 for each of following services (with a yearly maximum of one each):



Dental Checkup (21 or older)



Dilated Retinal Eye Exam
(Only if you are diabetic)



STD Screening

Screening must include syphilis, gonorrhea, and chlamydia. (\$10 for syphilis screen, and \$10 for gonorrhea and chlamydia screen.)

Care Coordination

\$20 maximum once a year



Mental Health Visit

One outpatient visit with a mental health provider within 7 days of being discharged following an inpatient psychiatric admission

Outpatient mental health providers include but are not limited to: licensed psychologists, psychiatrists, social workers, psychiatric nurse practitioners, and licensed mental health counselors. Services provided by other mental health professionals, such as those provided through home and community-based services, would also qualify. To obtain referrals for in-network behavioral health treatment providers, please contact Beacon Health Options at 866-664-7142.

HIV Negative Members



HIV Risk Assessment

\$15 per screen (completed every 6 months, including education about access to the HIV prevention methods PrEP and PEP; annual maximum of \$30)



New Members



\$20 maximum once per **New Member Orientation completion** if completed within 30 days of enrollment



\$30 maximum once per new member **Primary Care Provider (PCP)** visit within 30 days of enrollment into Amida Care



Children and Adolescents

Children and adolescents must be enrolled members of Amida Care to participate in the **Healthy Rewards Live Well** program.

Well Child Visits with Primary Care Provider



newborn -11 months old

\$20 per visit (up to 6 visits annually)



12-35 months old

\$40 per visit (up to 2 visits annually)



3-20 years old

\$75 (up to one visit annually)

Preventive Care

\$25 for each of the following services:



Lead Screening

9 to 36 months old (maximum once per year)



Dental Checkup

18 months to 20 years old (up to 2 visits annually)



Live UNDETECTABLE

Amida Care's **Live Undetectable** program helps our members living with HIV achieve and maintain viral suppression. If members enroll in the program and become or currently are virally suppressed (viral load of less than 200 copies/ml) they are eligible to receive a financial incentive of \$100 for each three-month period that they are suppressed (up to \$400 per calendar year).



Amida Care will help you enroll in the program via phone with a Member Services Rep at **1-800-556-0689**, or at the Amida Care Member Service Center.

In order to be eligible for the **Live Undetectable** program, you must:

- Be living with HIV
- Be 18 years or older or an emancipated minor
- Be actively enrolled with Amida Care
- Attend a medical visit with your HIV PCP and have viral load lab work done every three months (for most), or every 6 months if you have been virally suppressed for 12 months or more.
- Agree to use one or more supportive services such as: case management, DOT (Directly Observed Therapy), medication adherence counseling, substance use treatment/harm reduction therapy, behavioral health treatment, enrollment in an ADHC (Adult Day Health Care) program, enrollment in a Health Home.*

To be enrolled in the program, you must complete an enrollment form, and complete and sign a Regional Health Information Organization (RHIO) consent form to enable coordinated access to your medical records through the systems of the Bronx RHIO and Healthix.

Live Undetectable incentive payments are processed at the end of every calendar quarter (every three months), once eligibility is confirmed by your HIV primary care provider (PCP). Incentive eligibility will be obtained via a quarterly attestation submitted directly from your HIV PCP to Amida Care.



For members who are not durably suppressed (virally suppressed for 12 months or more)



Amida Care Healthy Rewards

Here's how to use your new
Amida Care Healthy Rewards
Visa Prepaid Card and
claim rewards dollars

Step 1: Get It!



You have just received
your Healthy Rewards
Visa Prepaid Card

Step 2: Activate It!



Call **855-364-9801**
to activate your card
immediately –
BEFORE you use it *

*** PLEASE NOTE:** If you do not activate your card, you will not receive additional rewards. Your pre-paid Visa card will be deactivated 6 months after your disenrollment date from Amida Care. Please use all funds before the card is deactivated.

Amida Care Healthy Rewards Visa Prepaid Card is issued by The Bancorp Bank pursuant to a license from Visa U.S.A. Inc. and may be used only at merchants in the U.S. and District of Columbia wherever Visa debit cards are accepted. See Cardholder Agreement for details. Card is distributed and serviced by InComm Financial Services, Inc., which is licensed as a Money Transmitter by the New York State Department of Financial Services. NMLS ID #912772. These gift cards cannot be used to purchase alcohol or tobacco and cannot be converted to cash.

Step 3: Keep It Safe!



Treat your Visa Prepaid
Card like cash. Keep it
in a safe place

Step 4: Protect It!



Create a 4-Digit PIN # when
you make your first debit
transaction! (e.g. year of birth)

Step 5: Save It!



**SAVE
YOUR CARD!**

It will be refilled when
you earn new rewards

Step 6: Get Rewards Fast!



Get text¹ alerts each time you
earn NEW Healthy Rewards

¹ Standard text messaging and/or data rates from your wireless provider may apply.

FREQUENTLY ASKED QUESTIONS

ABOUT THE AMIDA CARE HEALTHY REWARDS VISA CARD



Will there be any incentives loaded on my initial Visa card?

Yes, Amida Care will send you your NEW Amida Care Healthy Rewards Visa card when you have earned your first incentive. We will continue to add value to your card as you earn rewards.

Are there any restrictions on my card?

Your Amida Care Healthy Rewards Visa card is not intended to be used to purchase alcohol or tobacco products. You can use your rewards to buy groceries, clothing, and many other items at any U.S. retail location that accepts Visa gift cards, including online merchants.

How do I activate my Rewards Card?

You must ACTIVATE (TURN ON) your card as soon as you receive it (BEFORE YOU USE IT) by calling 855-364-9801. You will need your card number, expiration date, and security code located on the back of the card, as well as your four-digit year of birth, to complete the activation.

Does my Healthy Rewards card have a PIN?

When you first use your card at a merchant, the card machine may ask you to set up a 4-digit PIN (Personal Identification Number). You can use any 4-digit number as your PIN (like year of birth, for example). Select a 4-digit PIN that is easy to remember. This number will be your PIN for all future purchases. If you want to re-set your PIN, you can visit amidacarecard.com.

What happens if I lose my card?

You can call (800) 698-1137 and request a new card, but you would need your card number to request or call Member Services at (800) 556-0689 for assistance. Please note that it takes 10-15 business days to receive a replacement rewards card.

When does my Healthy Rewards Card expire?



The card will expire on the last day of the month on the date shown on the front of your card. One month prior to the expiration date, Amida Care will send you a new card to the address on file. Remember to immediately activate your new card and keep it in a safe place. Any balance on your expired card will be transferred to the new card automatically.

Live WELL CHECKLIST

Keep track of your Live Well rewards dollars

		\$ Amount	Date
PCP office visit I:	\$25	_____	_____
PCP office visit II:	\$25	_____	_____
Mammogram:	\$25	_____	_____
Colorectal Screening:	\$25	_____	_____
Cervical Pap:	\$25	_____	_____
Anal Pap:	\$25	_____	_____
Dental Checkup (21 or older):	\$20	_____	_____
Dilated Retinal Eye Exam (only if you are diabetic):	\$20	_____	_____
STD Screening:	\$20	_____	_____
Syphilis:	\$10	_____	_____
Gonorrhea & Chlamydia:	\$10	_____	_____
Mental Health Visit (within 7 days of a discharge):	\$20	_____	_____
HIV Risk Assessment (for HIV neg. individuals):	\$15	_____	_____
New Member Orientation:	\$20	_____	_____
Initial New Member PCP:	\$30	_____	_____
Yearly Total*		_____	_____

*Live Well payments cannot exceed \$125 per member in a twelve (12) month period.

NOTICE OF NON-DISCRIMINATION

Amida Care complies with Federal civil rights laws. Amida Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

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AVISO SOBRE NO DISCRIMINACIÓN

Amida Care cumple con lo dispuesto en las leyes federales de derechos civiles. Amida Care no excluye a las personas ni las trata distinto por su raza, color, origen nacional, edad, discapacidad o sexo. Amida Care proporciona lo siguiente:

English	ATTENTION: Language assistance services, free of charge, are available to you. Call 1-800-556-0689 TTY:711.
Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-556-0689 TTY:711
French	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-556-0689 TTY:711
Chinese	注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-556-0689 TTY:711.

800.556.0689

www.AmidaCareNY.org



MyAmidaCare

**Keep track of your
Healthy Rewards dollars
with the My Amida Care App!**

Our new **My Amida Care** app is available through both your computer and mobile device. Easily get updates on your Healthy Rewards balances and access many other member resources.

For more information call Member Services at **1-800-556-0689 • TTY 711**, or visit **tinyurl.com/My-Amida-Care**

www.AmidaCareNY.org