Advancing Payments to Providers:

Amida Care Quality Incentive Program and VLS Payments

Through Amida Care's Quality Incentive and Viral Load Suppression (VLS) programs, Amida Care and our providers demonstrate a shared commitment to providing high-quality care to Amida Care members and helping those who are living with HIV to get and stay virally suppressed.

Despite these troubled times, we have had great success in achieving these goals. We are happy to share that Amida Care has advanced payments totaling \$1.5M to our partners for their outstanding work in 2019! This represents a total of 68% VLS rate, attained as a result of:

- Strong commitment to quality outcomes through our Quality Incentive Program (QARR/HEDIS/HIVQUAL)
- Driving VLS improvement with provider and member incentives
- Balanced approach to financial risk-sharing that mitigates risk, or increases gain share, with higher quality
- Integrated Plan-Provider Quality Care Workgroups
- Total Cost of Care reporting and education
- 2020 Goal: Reach 80% participation for Level 1 or Level 2 VBP arrangements



A huge **THANK YOU** to our partners who have participated and collaborated with Amida Care in this shared success!

- Acacia Network
- Apicha Community Health Center
- HRHCare/Brightpoint Health
- Bronx Care
- Callen-Lorde Community Health Center
- Harlem United
- Housing Works
- Montefiore Medical Center
- Mount Sinai Hospital
- SUNY Downstate

Here are a few words from Amida Care and our partners:

"I am very pleased about the viral load suppression incentives Amida Care has implemented for providers. Amida Care is easy to work with, especially around obtaining UM authorization. The process is seamless, and Amida Care understands the needs of each member, as the authorization is client-centered. Amida Care invests in their members proactively, which is a great return in the near-foreseeable future. Furthermore, on the value-based structure, there is a valuable partnership with Amida Care in terms of data-sharing, which helps to strategically plan for member care." Matthew Bernardo, President of Housing Works

"We at Harlem United are thankful for the incentives we receive from our partners at Amida Care, especially during these difficult times where we are experiencing decreased volume in patient visits. It helps us to continue to serve our patients during this time." Thomas Marino, Chief Transformation Officer, Harlem United

"Amida Care is extremely pleased that our longstanding, collaborative provider partnerships have made it possible to deliver innovative HIV care, resulting in positive health outcomes for our members."

Nicholas Liguori, Executive Vice President, Amida Care









