

General Criteria for Gender Affirming Surgery (WPATH SOC8)

a. Gender incongruence is marked and sustained

b. Meets diagnostic criteria for gender incongruence prior to surgery

c. Demonstrates capacity to consent for the specific gender-affirming surgery

e. Other possible causes of apparent gender incongruence have been identified and excluded

f. Mental health and physical conditions that could negatively impact the outcome of gender-affirming surgery have been assessed, with risks and benefits have been discussed

g. Stable on their gender affirming hormonal treatment regime (which may include at least 6 months of hormone treatment or a longer period if required to achieve the desired surgical result, unless hormone therapy is either not desired or is medically contraindicated).

Documentation Requirements/ Letters of Support for Coverage of Surgical Facial Feminization Procedures

Gender affirming procedures shall be covered for an individual who is eighteen (18) years of age or older and has letters from two qualified New York State licensed health professionals who have independently assessed the individual and are recommending the individual for the surgery

One of these letters must be from a psychiatrist, psychologist, nurse practitioner, psychiatric nurse practitioner, or licensed clinical social worker with whom the member has an established and ongoing relationship.

The other letter may be from a psychiatrist, psychologist, nurse practitioner, physician, psychiatric nurse practitioner, or licensed clinical social worker acting within the scope of his or her practice, who has only had an evaluative role with the member.



The totality of the referral letters together must establish the following and must be written within 12 months at the time of surgery request:

- Member has persistent and well-documented gender dysphoria;
- Has received hormone therapy appropriate to the member's gender goals, which shall be for a minimum of twelve (12) months in the case of an member seeking genital surgery, unless such therapy is medically contraindicated or the member is otherwise unable to take hormones;
- Hormone therapy is necessary if it is appropriate to the member's gender goals recommended by the member's treating provider, clinically appropriate for the type of surgery requested, not medically contraindicated, and the member is otherwise able to take hormones. Ref 18 NYCRR 505.2(I)(2); (3)(i)(b);
- Has lived for twelve (12) months in a gender role congruent with the member's gender identity, and has received mental health counseling, as deemed medically necessary, during that time; there is no requirement that mental health counseling be provided continuously for twelve (12) months prior to surgery. [Ref 18 NYCRR 505.2(I)(3)(i)(c)]
- Has no other significant medical or mental health conditions that would be a contraindication to gender affirmation surgery, or if so, that those are reasonably well controlled prior to surgery;
- Has the capacity to make a fully informed decision and to consent to the treatment.



Covered Surgical Procedures for Facial Feminization

The following surgical procedures are considered covered benefits for members that meet general criteria for gender affirming surgery and possess all the required documentation outlined above

- Cheek Augmentation
 - Surgical Techniques:
 - Fat grafting
 - Implants
 - Bone grafts
- Reduction of Supraorbital Bossing/Supraorbital Ridge Surgical Techniques:
 - Orbital contouring/shaving
- Forehead Reduction and Upper Third Face Feminization
 - Surgical Techniques:
 - Frontal sinus setback
 - Browlift
 - Hairline advancement
- Jaw Feminization/Softening of Jaw Line
 - Surgical Techniques:
 - Mandible reduction/osteotomy
- Chin Feminization
 - Surgical Techniques:
 - Genioplasty
- Lip Feminization
 - Surgical Techniques
 - Lip lift
 - Lip implants
 - Fat grafting
 - See lip filler policy for non-surgical options*
- Removal of Laryngeal Prominence (Adam's Apple)/Neck Feminizations Surgical Techniques:
 - Tracheal shave



Non-Covered Surgical Procedures for Facial Feminization

The following surgical procedures are never considered treatments for gender dysphoria, and thus are not considered covered benefits and will be automatically rejected

- Blepharoplasty
- Lateral Canthopexy/Canthoplasty
- Face, submental, or neck liposuction
- Otoplasty
- Mandibular angle augmentation

Surgical Procedures Reviewed for Medical Necessity

The following surgeries are not usually considered treatments for gender dysphoria, but will be reviewed for medical necessity as in rare circumstances they may be necessary to treat issues secondary to silicone injections and other procedures done by unlicensed providers. Please note that anti-aging, skin laxity, and jowling are not acceptable indications and these procedures will not be considered medically necessary in those circumstances

- Meloplasty (Face Lift)
- Platysmaplasty (Neck Lift)



How are Covered Surgical Procedures Determined?

Covered surgical procedures are based on accepted standards of care. Facial feminization surgery has been shown in research to be safe and effective at improving the quality of life and mental health of transfeminine people (Caprini 2023, Chou 2022, Morrison 2016, Morrison 2020, Rosales 2023).

Surgical facial feminization procedures are not cosmetic (Dubov 2018), and the goals of each procedure are well defined. Study of the sex-based differences between the skulls and soft tissue structures of male-sex and female-sex skeletons/bodies provides the basis of surgical procedures to feminize the face. These key difference or surgical-target areas have been well characterized in literature (Altman 2012, Barnett 2023, Becking 2007, Somenek 2018, Sykes 2020, Telang 2020).

This table (De Boulle 2021) provides a summary of the sex-based differences between male-sex and female-sex faces. It is important not to conflate sex with gender identity.

Female-Sex Face	Male-Sex Face
Large, smooth forehead with some	Wider forehead with horizontal brow
convexity and arched eyebrows	and prominent supraorbital ridge
Eyes that appear wide open	Deeper-set eyes that appear close
	together
Proportionally smaller, narrow nose	Proportionally larger, wider, and more
with upturned nasal top	projected nose
Obtuse nasofrontal angle	Less obtuse nasofrontal angle
Obtuse nasolabial angle	Less obtuse nasolabial angle
Heart-shaped taper in lower face with	More equal ration of lower-to-upper
smaller lower-to-upper face ratio	face proportions
Prominent, full cheeks and cheekbones	Squared lower face and jaw
Full lips, especially anteroposterior axis	Wider mouth with thinner lips
Rounded, narrow, proportionally short	Long, square, flat chin
chin	

(De Boulle 2021)



This image (Asokan 2023) highlights sex-based differences on digital renderings of the human skull.

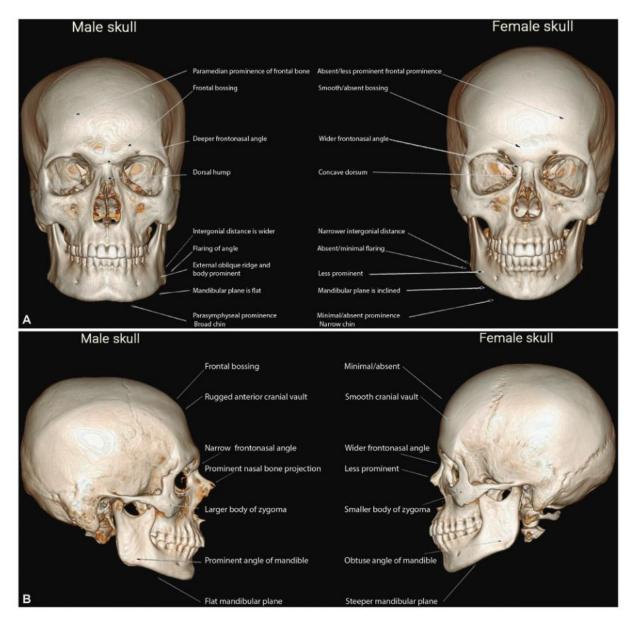


Fig. 1 Key skeletal differences in male and female skulls.

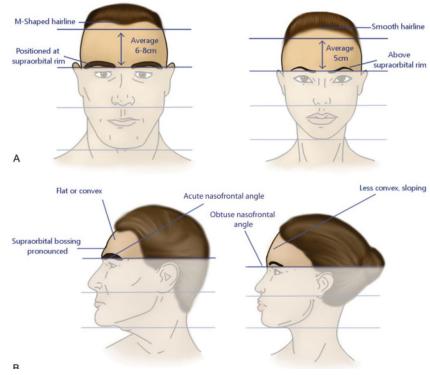
(Asokan 2023 - Image)

Target areas of the face can be organized by vertical location or dividing the face into three parts: the upper face, middle face, and lower face.

Upper Third:



In the upper third of the face, the forehead represents an important target area (Bonapace-Potvin 2023, Wulu 2023).

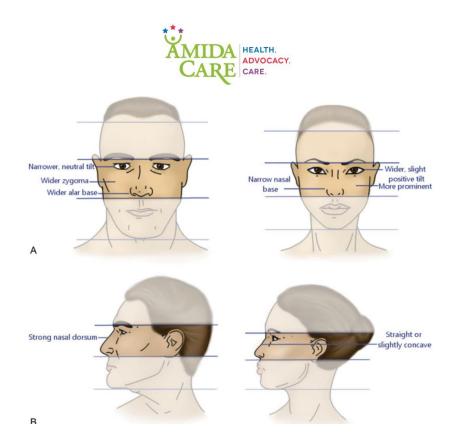


(Somenek 2018 – Image)

Surgically, the goal is to flatten the forehead and reduce the prominent brow ridge or frontal bossing. Feminization of the forehead via frontal-sinus setback and contouring/shaving of the brow ridge is safe and effective, and one of the most common feminizing surgical procedures for the face (Chaya 2021, Eggerstedt 2020). While many techniques have been documented, an ideal or uniform technique has not been established (Altman 2018, Di Maggio 2019, Pansritum 2021, Spiegel 2011). Brow lift, which is a manipulation of the soft tissue of the upper third of the face, is often performed at the same time as forehead and frontal bossing reduction, and creates a feminizing widening effect of the eyes and upper face.

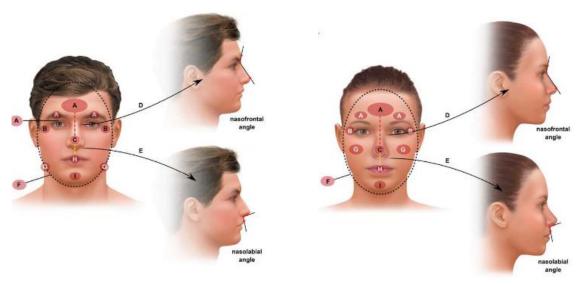
Middle Third:

Surgical feminization of the middle third of the face includes rhinoplasty and cheek augmentation.



(Somenek 2018 - Image)

Noses of the female sex have a different angle in relation to the forehead and lip, and often have a convexity.



(De Boulle 2021 – Image)

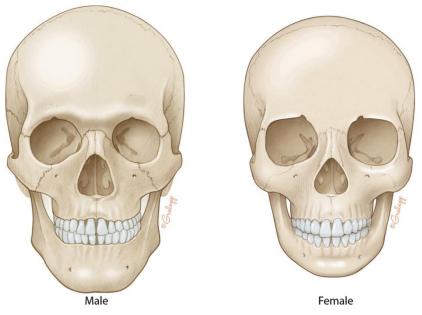
Feminizing rhinoplasty often involves general reduction in the size of the nose, and reconstruction to change the nasofrontal and nasolabial angles (Báez-Márquez 2022, Jacobs 2023).



Female-sex skulls also have larger more prominent zygomatics or cheek bones, and female-sex faces have fuller cheeks in part due to the soft tissue. The cheeks can be augmented surgically using techniques such as implants, fat grafting, or bone grafting (Swonke 2023, Weinstein 2023, Whitehead 2019). What technique is utilized should be based off member preference, the surgeon's experience, and indication based on the pros and cons of each method in regard to a specific member.

Lower Third:

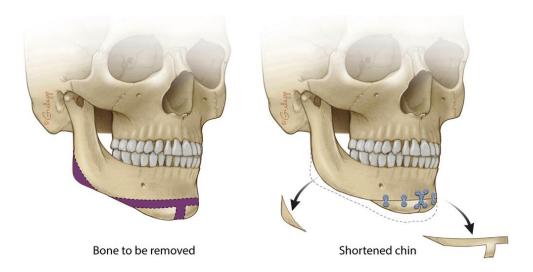
Feminization of the lower face involves reduction of the mandibular angle and softening of the chin via reduction of chin width and alteration of chin projection.



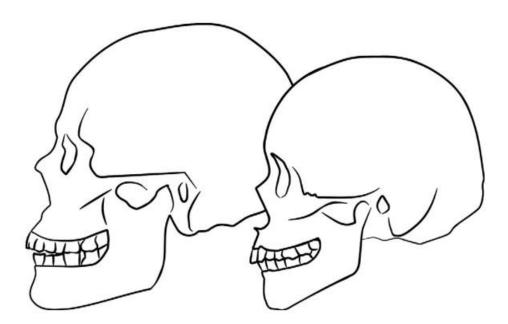
(Deschamps-Braly 2019 - Image) Note the projection of the mandibular angle of the male-sex skull as well as the wide, square chin versus the rounded female-sex jawline.

To surgically feminize the mandible, bone is simply removed from the mandibular angle at the back of the jaw. To feminize the chin, different surgical techniques can be employed to reduce the width, while also changing the projection, generally creating a more pointed appearance (Boucher 2017, Deschamps-Braly 2019, Glorion 2022, Khetpal 2023).





(Deschamps-Braly 2019 - Image) Note that the chin osteoplasty also creates a steeper downward slope in the angle of the jawline.



(Altman 2012 - Image) In this image the difference between the slope of the female-sex versus male-sex jawline is more apparent in full profile.



Guidance: Body Dysmorphia and Gender Dysphoria

As part of the evaluation for medical necessity of gender affirming procedures, body dysmorphia must be excluded. The DSM5 defines body dysmorphia by four criteria, listed below

(1) Preoccupation with one or more perceived defects or flaws in physical appearance that are not observable or appear slight to others.

(2) At some point during the course of the disorder, the individual has performed repetitive behaviors (e.g., mirror checking, excessive grooming, skin picking, reassurance seeking) or mental acts (e.g., comparing his or her appearance with that of others) in response to the appearance concerns.

(3) The preoccupation causes clinically significant distress or impairment in social, occupational or other areas of functioning.

(4) The appearance preoccupation is not better explained by concerns with body fat or weight in an individual whose symptoms meet diagnostic criteria for an eating disorder.

Letters of support from behavioral health providers should assess for, and exclude, body dysmorphia. Untreated body dysmorphia can worsen mental health and pose unique health risks during the surgical gender affirmation process.

Criteria for Coverage of Surgical Revision of Prior Facial Feminization Procedures

Requests for surgical revisions will be reviewed on a case-by-case basis. Surgical revision requests that do not meet all of the below requirements are not considered medically necessary

- Detailed history of all prior facial procedure(s) including intended result and any complications experienced during the procedure(s)
- Documented recent physical exam performed by the operating surgeon with a detailed assessment of the current state of feature or area proposed to be revised surgically, including:



- Clear commentary on whether prior procedures produced a feminizing change versus pre-procedure. *Descriptions of feminizing results are described in detail in above guidance
 - Body dysmorphia as an alternate cause of distress related to a feature or area must be excluded in letters of support *See body dysmorphia definition in above guidance
- OR clear description of a functional complication secondary to a prior procedure such as implant infection, breathing problems/sinus defects, and chewing abnormalities
 - If the revision is of an area altered by procedures performed outside of formal medical settings (e.g. silicone injections), past procedures as well as related sequelae are documented along with surgical treatment plan
- If revision of boney structures is planned, a completed CT scan is included in the documentation, and the surgical plan discusses any existing hardware found and how this may affect the surgical plan
- Documentation of discussion of treatment options and prognosis with the member including:
 - Discussion of the estimated success rate of the requested revision procedure and risks and benefits of repeat surgery
 - If hardware removal is planned, discussion of the specific risks and benefits and complexity of hardware removal/replacement
- If staged revision or multiple procedures are planned, they must be noted in the initial request and justification for why the procedures are staged must be documented
- For fat grafting procedures, justification of the volume of fat, or number of CCs referencing standards of care or literature. *Oversized volume requests or requests without justification will be voided



CPT Code Guidance

*Please see separate coding guidance document for gender affirming surgeries

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