# HOW TO OVERRIDE REJECT 889 (NON-ENROLLED PROVIDER)

AS OF 10/4/22, ALL PHARMACY CLAIMS WILL REJECT AT POS IF:

- WRITTEN BY A NON-ENROLLED PRACTITIONER OR;
- PHARMACY RUNNING THE CLAIM IS NON-ENROLLED WITH FFS

THEREFORE, IF THE CLAIM REJECTS WITH CODE OF 889 (PRESCRIBER NOT ENROLLED IN STATE MEDICAID PROGRAM.) THE PHARMACY CAN OVERRIDE THE CLAIM IN AN EMERGENCY SITUATION BY USING **SCC 55.**

**AN EXAMPLE OF A REJECT MESSAGE AT POS:**

***FOR EMRG OVD, SCC=55 PER RPH DISCRETION***

If you have any issues call the Express scripts help desk at 1-888-848-4452 or the Amida Care pharmacy department at 646-757-7979