



<Date>

<Name>

<Address>

<City>, <State>, <Zip>

**Dear <MMC Member>:**

This is an important notice about your Medicaid managed care plan benefits. Please read it carefully.

In anticipation of a **January 1, 2021**, start date, Amida Care will remove service limits on physical therapy (PT), occupational therapy (OT), and speech therapy (ST). Instead, Amida Care will cover medically necessary PT, OT, and ST visits that are ordered by a doctor or other licensed professional.

We have updated your member handbook to reflect this change. This update is available on our website at: [www.amidacareny.org/for-members/member-handbook](http://www.amidacareny.org/for-members/member-handbook)

**Amida Care is here for you**

Please call member services at **1-800-556-0689, TTY 711**, if you:

- have any questions about this letter;
- do not have access to a computer to view the handbook update; or
- want the handbook update mailed to you.

Sincerely,

Amida Care  
Member Services Department

Enclosure:

[Non-Discrimination Notice](#)  
[Language Assistance](#)