

Fall 2025 Member Newsletter



We Want to Hear from You

You may have received a member satisfaction survey in the mail from the New York State Department of Health. This survey is called the Consumer Assessment of Healthcare Providers & Systems (CAHPS).

Please complete the form and tell us what you think is working best. If you think something is not working, tell us that as well. Your feedback helps us improve and expand our services.

We value your opinion, so please respond!

Stay on Top of Your Health—and Get Rewards

It's important to talk to your healthcare provider about **breast cancer** and **Sexually Transmitted Infection (STI) screenings**. These can detect problems in their early stages, when they can more successfully be treated. While you're at it, consider asking about DoxyPEP, a medication taken within 72 hours of condomless sex to reduce the risk of contracting bacterial STIs like syphilis and chlamydia, and whether it's right for you.

Use your My Amida Care app to get Healthy Rewards for staying on top of your health screenings, or get more info at: https://www.amidacareny.org/wp-content/uploads/HealthyRewardsBrochure_033121_D8251_approved040621.pdf



Fall Fun



It's that time of year! The weather's cooler and the leaves are colorful. Check out New York City Department of Parks and Recreation's website for the best places to see beautiful fall foliage: <https://www.nycgovparks.org/highlights/places-to-go/fall-foliage>

Also check out our Live Your Life events for Amida Care members that will take place at our Storefront Walk-in Center, 234 West 35th Street, Manhattan:

- Fall Giveaway: Oct 17, 1 – 4 pm
- Thanksgiving Grocery Giveback: Nov 21, 1 – 4 pm

These are member-only events. A light meal and refreshments will be provided, along with one giveaway bag per person while supplies last. RSVP by calling Member Services at 1-800-556-0689 or emailing events@amidacareny.org

For more info: <https://www.amidacareny.org/monthly-calendar/>

Reminder: This is also a good time to get the flu vaccine, before winter months and flu season hits!

Longer-Acting PrEP is Now Available!

Longer-acting injectable (LAI) treatments are now available for preventing HIV, including Yeztugo (Lenacapavir), a newer PrEP option that is just two shots every six months. It's a great option if you have difficulty getting to a physician more frequently and don't want to take a daily pill. Learn more about Yeztugo and other LAI PrEP options: https://www.amidacareny.org/wp-content/uploads/PrEPPEPBrochure_V7_10-01-25_Comm-digital.pdf



Act Now! Do Not Lose Your Medicaid Benefits

Remember: renew each year! If you don't renew, you could lose your coverage and access to important health services, including medication.

Need to update your contact information? Call New York State of Health at 1-855-355-5777 (TTY: 1-800-662-1220) or log into your account at <https://nystateofhealth.ny.gov>. If you enrolled in Medicaid through Human Resources Administration (HRA), you can call the HRA Medicaid Helpline at 1-888-692-6116 or log into your account at [ACCESS HRA](#).

Need assistance? Amida Care is here to help. Just call our Member Services at 1-800-556-0689, TTY 711. We're always happy to assist you.

Though federal legislation has recently passed affecting Medicaid, your benefits have not changed. We will continue to work with New York State to preserve Medicaid!

Report Fraud, Waste, or Abuse

Please call our Compliance Hotline at **1-800-394-2285 (toll free) TTY:711** if you suspect any cases of fraud, waste or abuse that involve your care. You can report your concern anonymously or leave your name and number so we can contact you and get more information if needed. You can also write to us at Amida Care, Attn: Compliance Department, 14 Penn Plaza, 2nd floor, NY, NY 10122.



www.AmidaCareNY.org

Member Services: 1.800.556.0689 / TTY 711

Amida Care complies with Federal civil rights laws. Amida Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

ATTENTION: Language assistance services and other aids, free of charge, are available to you. Call 1-800-556-0689, TTY 711.

ATENCIÓN: Dispone de servicios de asistencia lingüística y otras ayudas, gratis. Llame al 1-800-556-0689, TTY 711.

请注意：您可以免费获得语言协助服务和其他辅助服务。请致电 1-800-556-0689, TTY 711.



**Department
of Health**

Medicaid