



<Date>

<Barcode><Letter Code>

<Name>

<Address>

<City>, <State>, <Zip>

Dear <MMC Member>:

Starting **May 16, 2022**, the way Personal Care Services and Consumer Directed Personal Assistance Services (PCS/CDPAS) are initially assessed will be changing. New York State is making this change in the initial assessment process to make it easier to get the services you need.

The initial assessment process is to set up PCS/CDPAS for the first time. This helps us:

- see what kind of help you need,
- see if you qualify for PCS/CDPAS, and
- create your plan of care

Changes to the initial assessment process include:

- An assessment for PCS/CDPAS will be done by a nurse from the New York Independent Assessor (NYIA)
- A clinical exam and Practitioner Order will be done by a clinician from the NYIA after the assessment
- A separate visit to your doctor to get a Physicians Order form is no longer needed
- The NYIA Independent Review Panel (IRP) will review your plan of care if it has more than 12 hours of care per day on average for the first time

What if something changes? Can I get another assessment?

You will get a reassessment at least every 12 months. You may also ask for a new assessment if you have a significant change in your medical condition or your need for assistance. Your care manager will work with you to make sure your needs continue to be met.



Amida Care is here for you.

Please call member services at 1.800.556.0689, TTY 711 if you have any questions about this letter or want to get these services.

Sincerely,

Amida Care
Member Services

Enclosures:

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[Language Assistance](#)